

Quality Policy

Purpose:

To establish and maintain a Quality Management System which satisfies the requirements of current ISO 9001 standards and any other client specific quality requirements that may exist from time to time.

Specifically:

- ① To consistently provide services in a manner which will at least satisfy if not exceed Client requirements in all respects.
- ① To implement appropriate actions to address any risks and opportunities associated with internal / external issues, and to meet the needs and expectations of interested parties.
- ① To ensure all within the company have the competence to carry out their assigned roles.
- ① To strive to continually improve our services provided to Clients, through the use of this Quality Policy, quality objectives, performance evaluation including audit results, corrective actions and by way of management review.
- ① To establish annual quality objectives at strategic and operational levels within the Company, that will be measured and reported upon at the management review meeting.
- ① To maintain documented information as objective evidence to demonstrate compliance with the Quality Management System.
- ① To control & continually monitor all projects undertaken.
- ① To comply as a minimum with all applicable statutory and regulatory requirements.
- ① To review the Quality Management System at planned intervals to ensure it is effective and achieving the stated quality policy.
- ① To communicate and engage awareness with all colleagues within UCM Global of our ISO9001 quality policy and quality manual.

This Quality Policy is evaluated as part of the overall review of the Quality Management System to ensure its stated objectives are met.

The senior management of the Company are committed to the above and actively encourage a similar commitment by those at all levels of the Company.

Signed:



Date: 29/4/2024